


# e Sanjeevani OPD Registration Portal / App Download


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1. Patient Registration 2. Patient Login Doctor Login



STAY HOME OPD



स्वस्थ भारत

18607hrs  
04mins  
Total Consultation Hours

174  
Doctors Attending at Present


04mins  
18secs  
Average Consultation Duration

08mins  
23secs  
Avg. Patient Wait Time

Follow these steps to consult doctor

- 1 Verify your mobile number.
- 2 Generate token after registering
- 3 Login upon getting notification.
- 4 Wait for your turn & consult doctor.
- 5 Download ePrescription.

GET IT ON Google Play



Online OPD Real Time Telemedicine State Services Doctors Video Consultations Chat Free Service

Helpline Number :+91-11-23978046 Toll Free : 1075 Helpline Email ID : ncov2019@gov.in States & Union Territories (View pdf)

**e Sanjeevani OPD Registration Portal** is now functional at [esanjeevaniopd.in](http://esanjeevaniopd.in). People who wish to avail National Teleconsultation Service of Ministry of Health and Family Welfare, **Central govt.** can even download **e Sanjeevani OPD App**. This service is a first of its kind online OPD service offered by the Indian govt. to its citizens. The eSanjeevaniOPD aims to provide healthcare services to patients in their homes and enables free of cost, safe & structured video based clinical consultations between a doctor and a patient.

**eSanjeevaniOPD – Stay Home OPD** has been developed by Centre for Development of Advanced Computing (C-DAC) in Mohali. Salient features of this citizen friendly web-based National Teleconsultation Service (eSanjeevaniOPD) is a configurable online OPD service (no. of daily slots, no. of doctors & OPDs /Specialty clinics, waiting room slots, consultation time limit etc).

e Sanjeevani is a doctor to doctor telemedicine system which is being deployed nationally at 155,000 Health and Wellness Centres under **Ayushman Bharat Scheme** of Government of India. In this article, we will tell you about the process to make e Sanjeevani OPD Registration through online portal or app.

## e Sanjeevani OPD Registration at Portal

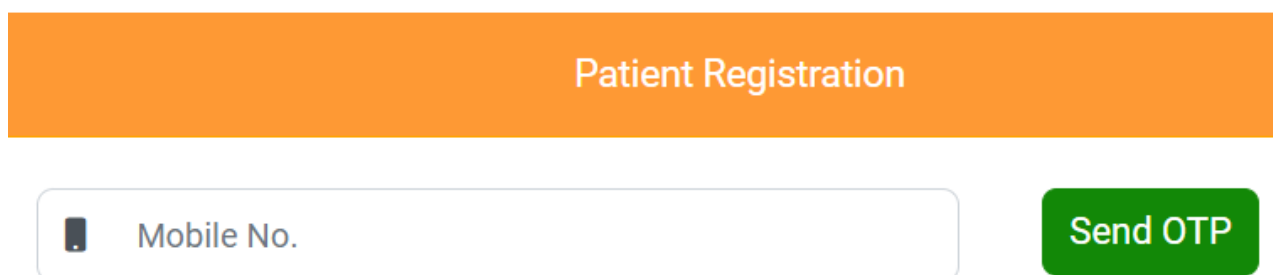
There are **4 steps to make e Sanjeevani OPD Registration** at the online portal – **registration & token generation, login, waiting room and consultation**. Now we will tell you about each of these 4 steps in detail:-

### eSanjeevaniOPD Registration / Token Generation / Login

- **Step 1:** Firstly visit the official website at <https://esanjeevaniopd.in/Home>
- **Step 2:** At the homepage, click at the “**Patient Registration**” tab as shown here or directly click <https://esanjeevaniopd.in/Register>

e Sanjeevani OPD Portal Homepage

- **Step 3:** Upon clicking the link, a new window asking for mobile number will open for patient registration at e Sanjeevani OPD portal.



Patient Registration

Mobile No.

Send OTP

eSanjeevaniOPD Patient Registration with Mobile no

- **Step 4:** User enters their mobile number and click at “Send OTP” button. Then user verifies his / her phone no. to open the e Sanjeevani OPD Patient Registration Form.

## e Sanjeevani OPD Patient Registration Form

- **Step 5:** Applicants can fill in all the details accurately to fill patient registration form, request token for consultation and upload health records (if any). Applicants will then receive Patient ID and Token through SMS.
- **Step 7:** Applicants can wait for SMS notification and then make login by hitting at the **"Patient Login"** tab present at the e Sanjeevani OPD Portal homepage as shown above in Step 2 or directly click at <https://esanjeevaniopd.in/Login>
- **Step 8:** Then the e Sanjeevani OPD Patient Login page will appear as shown below where applicants can login using Patient ID.

## e Sanjeevani OPD Patient Login

- **Step 9:** Upon entering the Mobile number or Patient ID along with Token No., click at the **"Login"** button to get successfully logged in as patient.

Patient will then enter the clinic and is placed at the end of the existing queue. If there is no queue you will be placed at serial no. 1

## e Sanjeevani OPD Waiting Room & Consultation

Here is the procedure followed at the e Sanjeevani OPD Waiting Room and Consultation with the Doctor:-

### Wait

1. eSanjeevaniOPD **assigns a doctor to the patient** (time interval depends on the length of the queue).
2. As the doctor is assigned to the patient **"CALL NOW"** button gets activated
3. User is required to **click "CALL NOW" button within 120 seconds**
4. Upon clicking "CALL NOW" within 10 seconds the doctor shows up in video

### Consultation

1. Patient consults the doctor

2. During the consultation doctor has an access to the patient's health records (if uploaded)
3. During the consultation, doctor prepares an electronic prescription (ePrescription)
4. At the end of the consultation doctor sends the ePrescription and closes the call
5. ePrescription shows up on patient's end.
6. Patient logs out after saving/printing the received ePrescription

After the call, eSanjeevaniOPD sends SMS notification to the patient with a link to download ePrescription. Check the e Sanjeevani OPD Flowstep through the link –

<https://esanjeevaniopd.in/Flowstep>

## **Salient Features of e Sanjeevani OPD**

The Salient features of this e Sanjeevani OPD citizen friendly web-based National Teleconsultation Service are as follows:-

- Patient registration
- Token Generation
- Queue Management
- Audio-Video Consultation with a Doctor
- ePrescription
- SMS/Email Notifications
- Serviced by State's Doctors
- Free Service
- Fully configurable (no. of daily slots, no. of doctors/clinics, waiting room slots, consultation time limit etc).

## **How to Download e Sanjeevani OPD App from Google Play Store**

Here is the direct link to download e Sanjeevani OPD App from google play store for all android users – [https://play.google.com/store/apps/details?id=in.hied.esanjeevaniopd&hl=en\\_US](https://play.google.com/store/apps/details?id=in.hied.esanjeevaniopd&hl=en_US)

The official eSanjeevani OPD mobile app download page at google playstore will open as shown below:-

Upon clicking at the “Install” button, the eSanjeevaniOPD app will start downloading automatically on smartphones of the applicants. Follow the same procedure for e Sanjeevani OPD Registration as was followed on the portal.

## Salient Features of eSanjeevani OPD Mobile App for Android Users

Here are the important features of eSanjeevani OPD mobile app for android users:-

Size	11 MB
Current Version	1.0.7
Requires Android	4.1 and up
Offered by	Health Informatics Group, C-DAC, Mohali, India
Developer ID	esanjeevaniopd@cdac.in

### Features of e Sanjeevani OPD Mobile App

The last updated version of eSanjeevani OPD app includes some new features. It now has Resend OTP option after an interval of 30 seconds. Patient’s window to click on Call Now button set to 30 seconds and general optimisations and enhancements are also carried out in the latest version of app.

## Check Patient Profile / Timings at eSanjeevaniOPD Registration Portal

All the applicants now check Patient profile to download prescription, add / edit family member details. The direct link to check e Sanjeevani OPD patient profile is <https://esanjeevaniopd.in/Services>. Even the timings can be checked at the e Sanjeevani OPD portal on state wise basis using the link <https://esanjeevaniopd.in/Timings>.

## Frequently Asked Questions (FAQ’s)

### What is the use of e Sanjeevani OPD Registration

To get consultation & e prescription from doctors just like in OPD while staying at home

### From where can we make e Sanjeevani OPD Registration

At the [esanjeevaniopd.in](https://esanjeevaniopd.in) Portal or eSanjeevaniOPD App

### **Do I have to pay for National Tele-consultation Service**

No, you don't have to pay anything to anybody for using National Tele-consultation Service

### **Can I generate 2 tokens on one day**

A new token cannot be generated until the existing token is used /consumed. Yet, there is no provision to cancel your token.

### **Can I Share my Existing Health Records with Doctor**

Yes, at the time of registration you can upload up to three electronic/digital health records. During the teleconsultation doctor will be able to view the health records uploaded by you.

### **What is the procedure to use e Sanjeevani OPD App**

Use of e Sanjeevani OPD involves Registration, Token, Login, Wait, Consultation and e Prescription

### **For how long token will remain valid**

Token once generated will be valid till it is consumed, i.e. till the ePrescription is generated after the teleconsultation. However, if the token is not used/consumed it will automatically expire at the end of the day.

For more FAQ's click at <https://esanjeevaniopd.in/FAQS> and in case of any query, click <https://esanjeevaniopd.in/ContactUs>

**Visit us at <https://sarkariyojana.com>**

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